

## Our Business & Global Operating Framework

Manufacturers and distributors of a range of beverages including the supply and service of soft drinks related equipment.



**OUR COMPANY STORY**

**OUR PURPOSE**  
To delight customers and consumers with great beverages and service, creating shared and sustainable value

**HOW WE WORK**

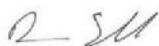
<p><b>Focus on Customers &amp; Frontline</b></p> <p>We do everything we can to help the front-line team serve our customers and grow our business</p>	<p><b>Listening &amp; Caring</b></p> <p>We listen to what our colleagues, customers, consumers and communities tell us – seeking to understand and take the right actions</p>	<p><b>Passion for Growth</b></p> <p>We show our determination to grow the business, take accountability and develop ourselves</p>	<p><b>Empowered to Win Together</b></p> <p>We work together to win, supporting people at every level to make decisions and encouraging diverse teams and ideas</p>	<p><b>Execute with Speed &amp; Agility</b></p> <p>We move quickly, find ways to remove barriers and make things happen</p>
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### Our Commitments:

**At CCEP it is an overriding obligation that each of us shares the responsibility to keep our colleagues, contractors, customers and consumers safe.**

To achieve our global operating framework we are committed to:

- Complying with all relevant:
  - quality, food safety & integrity, occupational health and safety, environmental and energy efficiency, laws and regulations
  - requirements of the International Standards to which we subscribe, The Coca-Cola Company, our customers, our partners, stakeholders and interested parties
- Continually improving:
  - the effectiveness of our management system
  - the management of quality, food safety & integrity, occupational health and safety and environmental matters
  - our products and people, our energy efficiency and the way we go to market
  - the performance of the materials, work equipment and the services we buy
- Providing:
  - safe and healthy working conditions
  - a management framework for setting and reviewing measurable objectives and targets that support our vision and purpose and deliver our commitments
  - the necessary information and resources to realise our objectives and targets
  - training to ensure our people have the skills and competency necessary to achieve our objectives and targets
- Ensuring:
  - assessment and review of the organisational context in which we operate
  - consultation and participation of workers where appropriate
  - our policies commitments and programmes are regularly reviewed and updated for continued suitability,
  - internal or external information and issues concerning food safety are communicated and addressed across our food chain
  - that opportunities and risks are identified and evaluated with the aim of eliminating or controlling these risks to prevent accidents, injury and ill health to our employees and to protect the health and safety of the public
  - identification of risks and opportunities and associated mitigation measures to protect the environment
- Minimising:
  - pollution and waste
  - air, water and carbon emissions
  - the amount of resources we use and adopting a more sustainable alternative
- Creating and Supporting:
  - awareness within our internal and external communities to be socially responsible in the efficient and sustainable use of water and being an example of water conservation, management and stewardship
  - a culture of zero accident behaviour
  - the purchase of energy efficient products and services
  - design improvements that drive better energy, water and waste performance



Damian Gammell  
Chief Executive Officer